



## ASPENPRO WARRANTY REPORT FORM

*Models Covered: PAS-PAT, PAW-PEW, PBS-PBT, PES-PET,  
PFS-PFT, RES-RET Series Air Handlers*

**AspenPro products are warranted to be free from defects in material and workmanship under normal use and maintenance for a period of ONE (1) YEAR from date of original installation or for a period not to exceed EIGHTEEN (18) MONTHS from date of manufacture, whatever period ends sooner.**

Submission and completion of the process will allow AspenPro to determine the eligibility of the component for warranty credit. In order for AspenPro to process this claim in a timely manner, **COMPLETE INFORMATION MUST BE PROVIDED.**

**NOTE:** Parts must be warranted through an Aspen wholesaler distributor. Once Aspen receives the information, a determination of eligibility for warranty will be made "if" the component is eligible, a credit to account will be issued to the Aspen wholesaler distributor.

### **ALL INFORMATION IS REQUIRED**

Distributor: \_\_\_\_\_  
Branch #: \_\_\_\_\_ Debit Memo #: \_\_\_\_\_  
Distributor Address: \_\_\_\_\_  
Distributor City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip: \_\_\_\_\_  
Distributor Rep Name: \_\_\_\_\_  
Rep Email: \_\_\_\_\_ Rep Phone #: \_\_\_\_\_  
Contractor: \_\_\_\_\_  
Install Date: \_\_\_\_\_ Fail Date: \_\_\_\_\_  
Serial #: \_\_\_\_\_ Model #: \_\_\_\_\_  
Part #: \_\_\_\_\_ Description: \_\_\_\_\_  
Defect Type/Description: \_\_\_\_\_

### **HOW TO RETURN DEFECTIVE PART**

*(ALL must be included and received for credit issue)*

- 1) COMPLETE FORM      2) DEFECTIVE PART

**SEND TO:**

**CLAIMS DEPARTMENT**

ASPENPRO

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