



## ASPENPRO WARRANTY REPORT FORM

Models Covered: PAS-PAT, PAW-PEW, PBS-PBT, PES-PET, PFS-PFT

**AspenPro products are warranted to be free from defects in material and workmanship under normal use and maintenance for a period of ONE (1) YEAR from date of original installation or for a period not to exceed EIGHTEEN (18) MONTHS from date of manufacture, whatever period ends sooner.**

Submission and completion of the process will allow AspenPro to determine the eligibility of the component for warranty credit. In order for AspenPro to process this claim in a timely manner, **COMPLETE INFORMATION MUST BE PROVIDED.**

**NOTE:** Parts must be warranted through an Aspen wholesaler distributor. Once Aspen receives the information, a determination of eligibility for warranty will be made "if" the component is eligible, a credit to account will be issued to the Aspen wholesaler distributor.

### **ALL INFORMATION IS REQUIRED**

DISTRIBUTOR: \_\_\_\_\_

BRANCH #: \_\_\_\_\_ DEBIT MEMO #: \_\_\_\_\_

DISTRIBUTOR CITY: \_\_\_\_\_ STATE: \_\_\_\_\_

WHOLESALE REP NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE #: \_\_\_\_\_

CONTRACTOR: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE #: \_\_\_\_\_

INSTALL DATE: \_\_\_\_\_ FAIL DATE: \_\_\_\_\_

SERIAL #: \_\_\_\_\_ MODEL #: \_\_\_\_\_

PART #: \_\_\_\_\_ DESCRIPTION: \_\_\_\_\_

DETAILED DESCRIPTION OF DEFECT: \_\_\_\_\_

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### **HOW TO RETURN DEFECTIVE PART**

**(ALL must be included and received for credit issue)**

- 1) COMPLETE FORM
- 2) DEFECTIVE PART

**SEND TO:**

#### **CLAIMS DEPARTMENT**

ASPENPRO

373 ATASCOCITA ROAD

HUMBLE, TX 77396

Phone # (281) 441-6500 ext. 117 – Maria

REVISED 11.21 – Subject to change without notice or obligation